Media Release

COES | Value the Australian way

Friday 15 October 2021

SHOPPING SAFELY IN SOUTHERN TASMANIA

Purchase limits introduced at Coles Supermarkets, Coles Express and Coles Online in Tasmania

The Tasmanian government has announced increased COVID restrictions to come into effect from 6pm (AEST) today, impacting the following LGAs Brighton, Central Highlands, Clarence, Derwent Valley, Glamorgan Spring Bay Council, Glenorchy, Hobart, Huon Valley, Kingborough, Sorell, Southern Midlands and Tasmanian Peninsula.

Residents are now required to wear a mask when indoors except when they are at home, so unless they have an exemption, we ask customers to ensure they are wearing a face mask before entering Coles Supermarkets and Coles Express sites in Bridgewater, Eastlands, New Town, Sandy Bay, Kingston and Sorell. The same rules apply to our team.

Coles' standard cleaning procedures in all supermarkets and Coles Express sites comply with all government health and safety guidelines to reduce the risk of COVID transmission.

To help manage demand for key staple items, the following purchase limits are now in place at all Coles supermarkets, Coles Online and Coles Express stores in Tasmania:

- Toilet paper two packs per customer
- Face masks two packs per customer

Coles State General Manager for Victoria and Tasmania Claire Lauber has thanked customers for remaining calm as stores will continue to trade normally during the lockdown.

"We will continue to monitor product availability and ask that customers only buy what they need to help ensure everyone in the community has access to food and everyday essentials," she said.

"We have well-established safety protocols based on what we have implemented in previous lockdowns, to ensure our customers and team members can feel safe in our stores.

"We thank our amazing teams who are working tremendously hard, and we appreciate our customers for their patience and for treating our team members with respect as we work through this challenging time together."

Coles has put together some tips on how customers can minimise their time in store by being a Coles Speedy Shopper, including creating a shopping list ahead of time and organising it aisle-by-aisle in their chosen store before they shop using the Coles App, available here: <u>www.coles.com.au/covid19/in-store-updates#speedy</u>

For more information on measures in place in Tasmania, visit the state government's COVID-19 page at: <u>https://www.coronavirus.tas.gov.au/</u>

For further information, please contact

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